

Web Privacy Policy

About Us

This privacy statement has been developed by ASI Services Pty Ltd to demonstrate our commitment to your privacy. This statement covers our website www.asiservices.com.au. You may contact us as follows:

Phone: 0419 441616
Fax: (03) 5244 0316
Mail: Privacy Officer
ASI Services Pty Ltd
PO Box 894
Belmont, VIC 3216
Australia

Email: privacy@asiservices.com.au

Dispute Resolution

Internal Complaints Procedure: Visitors to our website should first report any privacy complaint to us directly. Our complaints desk can be contacted by:

Phone: 0419 441616
Fax: (03) 5244 0316
Mail: Complaints Desk
ASI Services Pty Ltd
PO Box 894
Belmont, VIC 3216
Australia

Email: complaints@asiservices.com.au

Data Collection

When you visit our website, we collect some data from you. Some of this information is used to service your request, other information is collected for other reasons. The sections below outline what data is collected, its lifetime, and how it will be used and disclosed.

Web Server Logging

We collect the following information:

- HTTP protocol elements
- Date and time

This data will be used for the following purposes:

- Website and system administration
- Historical preservation

The following explanation is provided for why this data is collected:

- From time to time, we may collect any or all of the above information for statistical and troubleshooting purposes.

Authentication Information

We collect the following information:

- HTTP cookies
- Unique identifiers
- State management mechanisms
- Date and time

This data will be used for the following purposes:

- Completion and support of the current activity
- One-time tailoring
- User analysis
- Historical preservation

This data will be used by ourselves and our agents.

Our website may use cookies when you enter a secure area. Cookies are used to determine which user is making a request. The cookie is removed from your hard drive after a predetermined time period. Once you have entered a secure area (which may be evidenced by a logout button), your username will be recorded against any information collected.

Cookies

Cookies are a technology that can be used to provide you with tailored information from a website. A cookie is an element of data that a website can send to your browser, which may then store it on your system. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it.

Our site may make use of cookies. Cookies are used for the following purposes:

- Completing the user's current activity
- User targeting
- User analysis

Requesting Your Personal Information

Your Personal Information

Under the Privacy Act 1988 (as amended), you may request from ASI Services Pty Ltd a copy of all the personal information we hold on you - your Personal Information.

Requesting Your Personal Information

To request your Personal Information, you need to apply in writing supplying sufficient particulars so that we can be sure that the information about you is only provided to you. The information you supply will enable us to confirm your identity, and link your name to your address with a high degree of confidence. We will then forward your Personal Information to that address.

Problems?

If for any reason you cannot fulfil these requirements, please contact the Privacy Officer using the contact details listed above.

Contact Us

If for any reason you need to contact us regarding your Personal Information, please contact the Privacy Officer using the following contact information above.

Privacy Statement

Where we currently hold information about you, the particulars you provide to request your Personal Information will be used to ensure our records are accurate and current. Where we hold no information about you, the particulars you provide will be destroyed and you will be advised accordingly.

Downloads

[ASI Services Web Privacy Policy](#)

[ASI Services Privacy Policy](#)